

Case Study

AgroTechnology Transfer and Commercialization Center, Ltd.

AgroTechnology Transfer and Commercialization Center is a private/public joint venture that promotes advanced technology, products, and know-how in the agroindustrial sector of Kazakhstan. The company was faced with a rapid increase in paper-based processes that were running out of control as it attempted to manage the processes that were central to its work: developing project descriptions, establishing cooperation with external experts, and evaluating projects. These processes generated a vast amount of information that could not be easily analyzed to improve process efficiency.

The paper-based business processes needed immediate automation to eliminate duplicated effort and errors in documentation. The introduction of ProcessMaker workflow software in the company's working processes optimized labor expenditures.

Challenges

- Continuing flow of innovative project descriptions exceeded organizations capacity to evaluate them in a timely manner.
- Activities driven by paper-based processes were difficult to track and manage.
- Business-processes needed to be automated to exclude human factor mistakes.

Solutions

ProcessMaker automated the process that handled the submission of project descriptions and their evaluation, including e-mail notifications. The software's output document module generated all the necessary documents to partner with external experts, based on the information they provided when they applied to become a partner. The software's messaging module improved communication and the efficiency of the center's processes.

By automating processes online, ProcessMaker increased data integrity and process reliability, since all information collected by the forms, as well as process data, could be safely kept in the software's stable, flexible database.

Results

- Greater visibility into processes and crucial data which could be used to improve business process performance
- Improved communication and interactivity between staff, clients, and external experts.
- Increased efficiency by replacing paper-based processes with on-

"AgroTechnology transfer and commercialization center successfully uses ProcessMaker to benefit the company's business and its government clients. We have automated most of the company's business processes and achieved very good level of work transparency and efficiency"

Bekembaev Arman, Business Development Manager - AgroTechnology transfer and commercialization center Ltd.

Colosa Partner:

Bista Solutions

Sector:

- Finance & Administration
- Professional Services

About Bista Solutions

Bista Solutions is Gold partner of Colosa, offering business-ready open source based solutions and services for businesses of all sizes.

It provides expert integration, customization, deployment, testing and continuous support.

For more information visit

www.bistasolutions.com

About Colosa/ProcessMaker

Colosa is a developer of open source business process management (BPM) solutions that enable companies to automate approval-based workflow processes. The company's flagship product, ProcessMaker[®],

line form-driven processes

- Decreased errors in establishing partnerships with external experts.
- Decreased time for approvals with automated notifications based on intelligent ProcessMaker routing rules.

Estimated Annual Savings in hours = 2000

Estimated Annual Savings in dollars = \$15,000

Fast Facts

Country: Republic of Kazakhstan

Industry: Technology transfer and commercialization of technologies

Partner: Worldwide R&D Centers, Technology Transfer Centers, Open Technologies Corporation, Bista Solutions

Department: Business development department

Website: <http://www.at2.kz>

Workflows Implemented: applicant registration, project descriptions receiving, messages module implemented, cooperation with experts module implemented, project evaluation module implemented.

Workflows in development: Generating Reports

Workflow Implementation Time: 4 Months

End Users: Estimated increment - 100 users per year for first 3-5 years.

Contact

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is available as a free open source application. Customers can purchase ProcessMaker's Enterprise support plan which includes SLAs, IP indemnification, upgrade support and more. It is web-based and lets users create and share workflows and custom forms, route processes, and improve management control.

For more information visit

www.processmaker.com